

Important:

Please print this form and bring a signed copy of it with you to your surgery appointment.

Patient Rights and Responsibilities

IMSC has adopted the following list of Rights and Responsibilities for Patients:

1. Exercise these rights without regard to sex or cultural, economic, educational, or religious background or the source of payment for your care.
2. Considerate and respectful care.
3. Knowledge of the name of the physician who has primary responsibility for coordinating your care and the names and professional relationships of other physicians who will see you.
4. Receive information from your physician about your illness, your course of treatment and your prospects for recovery in terms that you can understand.
5. Receive as much information about any proposed treatment or procedure as you may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternate courses of treatment or non-treatment and the risks involved in each, and to know the name of the person who will carry out this procedure or treatment.
6. Participate actively in decisions regarding your medical care. To the extent permitted by law, this includes the right to refuse treatment.
7. Full consideration of privacy concerning your medical program. Case discussion, consultation examination and treatment are confidential and should be conducted discreetly. You have the right to be advised as to the reason for the presence of any individual.
8. Confidential treatment of all communications and records pertaining to your care and your stay at the Surgery Center. Your written permission shall be obtained before your medical records can be made available to anyone not directly concerned with your care.
9. Reasonable responses to any reasonable requests you may make for service.
10. Leave the Center even against the advice of your physicians.
11. Reasonable continuity of care and to know in advance the time and location of appointment as well as the physician providing care.
12. Be advised if Center/personal physician proposed to engage in or perform human experimentation affecting your care or treatment. The patient has the right to refuse to participate in such research projects.
13. Be informed by your physician or a delegate of your physician of your continuing health care requirements following your discharge from the Center.
14. Examine and receive an explanation of your bill regardless of source of payment.
15. Know which Center rules and policies apply to your conduct as a patient.
16. Have all patients' rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.

PATIENTS RESPONSIBILITIES:

The care a patient receives depends partially on the patient him/herself. Therefore, in addition to these rights, a patient has certain responsibilities as well. These responsibilities shall be presented to the patient in the spirit of mutual trust and respect.

1. The patient has the responsibility to provide accurate and complete information concerning his/her present complaints, past medical history and other matters relating to his/her health, including but not limited to current illnesses such as hepatitis, HIV or other transmittable diseases.
2. The patient is responsible for making it known whether he/she clearly comprehends the course of his/her medical treatment and what is expected of him/her.
3. The patient is responsible for following the treatment plan established by his/her physician, including the instruction of nurses and other health professionals as they carry out the physician's orders. The patient should express any concerns they have about following the proposed care plan.
4. The patient and family are responsible for the outcomes if they do not follow the care plan.
5. The patient is responsible for keeping appointments and for notifying the Center or physician when he/she is unable to do so.
6. The patient is responsible for his/her actions should he/she refuse treatment or not follow his/her orders.
7. The patient is responsible for assuring that the financial obligations of his/her care are fulfilled as promptly as possible.
8. The patient is responsible for following facility policies and procedures.
9. The patient is responsible for being considerate of the rights of other patients and facility personnel.
10. The patient is responsible for being respectful of his/her personal property and that of other persons in the Center.

ADVANCE DIRECTIVES:

The rights of patient(s) also include the right to an advance directive. An "Advance Directive" is a general term that refers to your oral and written instructions about your future medical care, in the event that you become unable to speak for yourself. Each state regulates the use of advance directives differently. There are two types of advance directives: a living will and a medical power of attorney. If you would like a copy of the official State advance directive forms, visit

http://www.calhealth.org/Download/AdvanceDirective_English.pdf or
http://www.calhealth.org/Download/AdvanceDirective_Spanish.pdf

OUR SURGERY CENTER'S ADVANCE DIRECTIVE POLICY:

The majority of procedures performed at our Center are considered to be of minimal risk. Of course, no surgery is without risk. You and your surgeon will have discussed the specifics of your procedure and the risks associated with your procedure, the expected recovery and the care after your surgery.

It is the policy of our Center, regardless of the contents of any advance directive or instructions from a health care surrogate or attorney in fact, that if an adverse event occurs during your treatment at the Center, the personnel at the Center will initiate resuscitative or other stabilizing measures and transfer you to an acute care hospital for further evaluation. At the acute care hospital further treatment or withdrawal of treatment measures already begun will be ordered in accordance with your wishes, advance directive, or health care power of attorney.

PATIENT CONCERNS AND/OR GRIEVANCES:

Persons who have a concern or grievance regarding Irvine Multi-Specialty Surgical Care, including but not limited to, decisions regarding admission, treatment, discharge, denial of services, quality of services, courtesy of personnel or any other issue are encouraged to contact the Administrator or write a statement to:

Administrator
Irvine Multi-Specialty Surgical Care
4900 Barranca Parkway, Suite 104
Irvine, CA 92604

Irvine Multi-Specialty Surgical Care is Medicare Certified and is Accredited by the Accreditation Association for Ambulatory Health Care, Inc. (AAAHC). Any complaints regarding services provided at Irvine Multi-Specialty surgical care can be directed in writing or by telephone to:

AAAHC
Accreditation Association For Ambulatory Health Care, Inc.
5250 Old Orchard Road, Ste 200
Skokie, IL 60077-9938
847-853-6060

OR

Medicare patients should visit the website below to understand their rights and protections.
Office of the Medicare Beneficiary Ombudsman at www.medicare.gov/Ombudsman/activities.asp

I received information on patient rights, patient responsibilities, physician disclosure, advance directive policy and grievance policy at least one day in advance of my surgery, unless, I was referred to the ASC for surgery on that same date.

Patient Name

Signature

Date



IRVINE
 MULTI • SPECIALTY
 SURGICAL CARE

Important:
 Please print this form and keep for your records
 Contact IMSC at (949) 726-0677 if you have any questions.

4900 Barranca Parkway, Suite 104 • Irvine, CA 92604 • 949-726-0677

Welcome to Irvine Multi-Specialty Surgical Care (IMSC).

IMSC is a professionally designed, State-of-the-art ambulatory surgery center located in Irvine. Our facility combines a comfortable atmosphere with the latest technology and is staffed with some of Orange County's most highly-trained professionals. Best of all, you can go home shortly after your surgery, and recover in the comfort of your home.

What is an ASC ?
 ASC's are facilities for surgical patients who do not need to be admitted to the hospital. ASC patients typically arrive for admission, have surgery performed in a full-service operating room with specialized staff, recover safely and quickly from anesthesia and return home within hours of their surgery. Some procedures require patients to stay for several hours to allow nurses to monitor their recovery.

What types of surgeries are Performed at ASC's ?

Depending on the ASC, the center may specialize in one service line such as plastic surgery or eye care, while other centers may offer multiple specialties such as gynecological procedures, orthopaedic procedures, or podiatry procedures.

Our Facility
 IMSC is a multi-specialty facility which is equipped to perform a wide range of procedures including, gynecology, orthopaedic, plastics, podiatry, ophthalmology and pain.

You have selected Irvine Multi Specialty Surgical Care, a federally recognized Medicare & AAAHC Certified Ambulatory Surgery Center, for your health care services. Your physician may or may not have an ownership interest in the Surgery Center. As a patient, you have the right to receive information regarding physician ownership in this facility, upon request.